

BOOKING FORM



Cross House and Cottages

FORE STREET, NORTHAM, Near BIDEFORD
NORTH DEVON EX39 1AN
Telephone BIDEFORD (01237) 472042

Please reserve _____

Cross Cottage _____

Cross Wing _____

From _____ to _____

There will be _____ Adults

_____ Children

_____ Pets

_____ Cot/Highchair required

RENTAL

Total Rental £ _____

Deposit 25% £ _____

Damage Deposit £ _____

Balance Outstanding £ _____

A receipt for the deposit and balance will be issued.

The balance payable 8 wks before the start of your holiday.

Signature _____

Full name _____

Address _____

Telephone Work/Home _____

Date _____

If possible please state where you saw our advertisement

Cheque payable to: C. Cassar

CONDITIONS OF BOOKING

In order to ensure a happy and trouble-free holiday for our guests all tenancies for the cottages are subject to the following conditions:

ARRIVAL AND DEPARTURE

Your cottage will be available from 3.00pm on the day of arrival and must be vacated by 10.00am on the morning of departure.

If you arrive in the area before 3.00pm (within reason) you are welcome to come and see if your cottage is ready.

AMENITIES

The use of the accommodation and amenities are entirely at the hirer's risk and no responsibility can be accepted for loss or damage to persons or personal belongings. No responsibility can be accepted for damage to or loss of any vehicle or its contents. Tenants are encouraged to insure all items when on holiday.

HIRER'S RESPONSIBILITY

The hirer is responsible for the cottage and is expected to take all reasonable care of it.

Every effort is made by us to provide a cottage to a high standard of cleanliness so that the enjoyment of your stay is not marred.

Your co-operation in leaving the cottage clean would be a great help to us bearing in mind there are other visitors coming later.

DAMAGE

All damage and breakages are the responsibility of the hirer and must be paid for. A £50 damage deposit is taken and returned within 7 days if no damage or excess cleaning is required.

PAYMENT

A deposit of 25% of the whole rental is payable on booking to be forwarded with the completed booking form within five days of phoning. The balance of the rental is payable 8 weeks before the start of your holiday. A receipt is issued for both of these payments. Non-payment of the balance in advance shall be deemed to be cancellation of the booking. For payment made less than 8 weeks in advance the total amount is payable on booking. In the event of cancellation all payments are non refundable.

INSURANCE

When making a holiday booking, a legal contract is entered into which requires the hirer to make full payment even though the accommodation is not occupied for reasons beyond your control. For this reason we cannot recommend too strongly that you do insure against cancellation. We do not operate a scheme but your local insurance broker, bank or specialist will do it for you.

PETS

Pets are accepted under the understanding they are kept under control and not left unattended in the cottages nor allowed on the furniture or in the bedrooms. For this reason please bring your pets bed. A charge will be made on more than two pets. We regret no ball games allowed in the garden or courtyard.

COMPLAINTS

Any complaints must be known to the proprietor immediately. No complaints will be entertained at the end of the hiring period or after the hirer has departed.

ON A LIGHTER NOTE

We value very highly all the easy going friendship that this business has brought us so don't be put off by the necessary format above.

Please come as a guest and leave as a friend.

